

Alberta Sound Exteriors Ltd.

May 7, 2009

DataSuperhero.com
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Dear Friends,

Thank you so much for the help you gave us when we had a "disaster" yesterday. We have a database which holds our past and current list of Service calls which is our Service Department's bible. This spreadsheet is supposedly only allowed to be used by one person at a time. Somehow 2 people had it open. When we realized that 2 people were using it, both of the parties exited out of it. When we tried to go back into the file it was GONE!. We did every search we could think of to try to recover it...to no avail. Being as it was the end of the day, we had to leave it. AND WORRY! The next morning we called our computer company to try to help us find the lost file. They remoted in but couldn't find it either. They suggested we contact our back-up service provider Data Superhero. We could not believe how quickly and easily our file was restored. It couldn't have taken longer than 5 minutes and our file was back. We only lost 1 day worth of information. Considering that we spent the whole evening worrying about how much data we were faced with losing, 1 day was absolutely acceptable.

The boss said to me after we recovered the spreadsheet that "the cost of this service just paid for itself with this one recovery". The amount of work involved to try to re-make this file would have been astronomical and probably 95% of the information would not have been reconstructable. We can't thank Jessie and Data Superhero enough for being there for us.

We had never needed to use this service until today and it has just showed us how much we actually need it. By having Data Superhero Protecting our data, they Saved our day.

We can't thank you enough!

Jan LaFleche 
Alberta Sound Exteriors Ltd.