



May 1, 2007

E-mail: jesse@cottage-computers.com

Mr. Jesse Hill
Cottage Computers
5210 - 50 Street
Leduc, AB
Dear Mr. Hill:

Re: Offsite Backup of Lost Data

Thank you again for your expedient assistance in restoring the inadvertently deleted files on our system. I am pleased to confirm that all the data in the 2,157 files that accounted for 410MB of information was fully restored.

Given the amount of data that was lost, I was very impressed with the time it took to restore the data back to it's original file location.

As always, the level of service provided to us on this challenge reaffirms our confidence in your company as our IT service partner.

Sincerely,

Micheal Kereliuk, R.E.T.
Operations Manager

We're committed to helping your business succeed, so please feel welcome to call any of our staff if you need a second interpretation of any code or have questions of a technical nature. This is a complimentary service we offer to our clients.